

To Be a **Good Company**



Welcome to the customer portal.

Before registration, kindly ensure your mobile contact number and email address have been updated with our system. If you have not updated, please contact us at **03 2059 6188** or email us @ **customer@tokiomarinelife.com.my** for any assistance.

Tokio Marine Life Insurance Malaysia Bhd.
(457556-X)

Licensed under the Financial Services Act 2013
and is regulated by Bank Negara Malaysia.

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TOKIO MARINE
INSURANCE GROUP

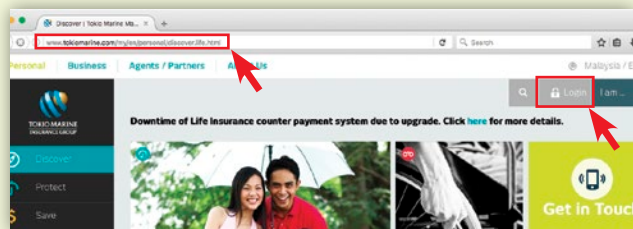
Customer Portal Registration Guideline



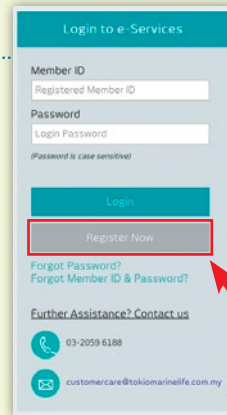
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Tokio Marine Life Insurance Malaysia Bhd. (457556-X)



Log in to www.tokiomarine.com.my.
Click "Login" icon.



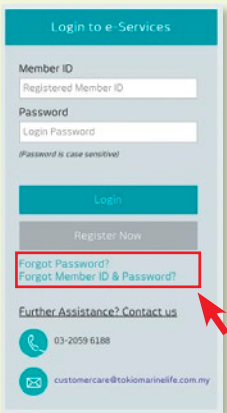
Click "Register Now".



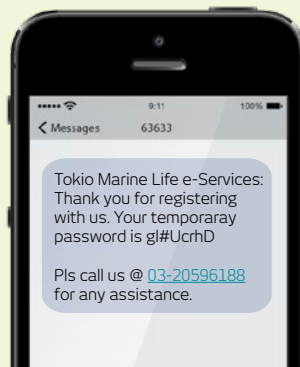
Click "Accept" to agree the Terms & Conditions.



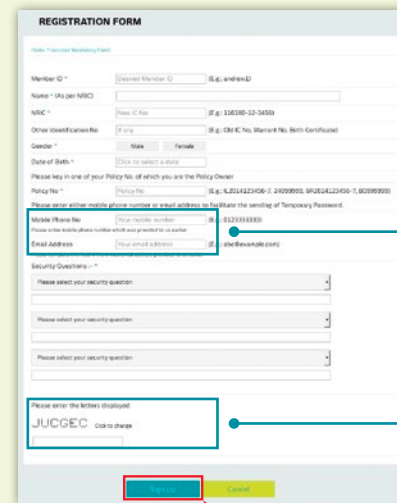
If you lost your Password, Member ID or both, please click "Forgot Password" or "Forgot Member ID & Password" on the login page. A notification will be sent to your registered email or mobile number.



A One Time Password will be sent to your registered email address or SMS to your registered mobile number. Kindly login to the customer portal with this One Time Password within 7 days.



Fill in the "Registration Form" details. Click "Sign Up" at the bottom page once completed. Security examination will be carried out to confirm your details including mobile number and email address with our current database system during the registration process.



Mobile number or email address is needed to enable the registration. Please ensure your mobile number or email address is updated with our database system before registration.

Please enter the letters as displayed. You may require a new set of letters by clicking the "Click to Change".



Your account will be locked once the ID or password has been entered incorrectly for more than 3 times, or inactive customer portal status for more than 6 months.

You may contact our customer service at **03 2059 6188** or email us at customercare@tokiomarinelife.com.my for further assistance.

