To Be a Good Company



## Welcome to the customer portal.

Before registration, kindly ensure your mobile contact number and email address have been updated with our system. If you have not updated, please contact us at **03 2059 6188** or email us @ **customercare@tokiomarinelife. com.my** for any assistance.

Tokio Marine Life Insurance Malaysia Bhd. (457556-X)

Licensed under the Financial Services Act 2013 and is regulated by Bank Negara Malaysia.

Ground Floor, Menara Tokio Marine Life, 189, Jalan Tun Razak, 50400 Kuala Lumpu T : (603) 2059 6188 F : (603) 2159 6188 Gold Balantine.com

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Customer Portal Registration Guideline

tokiomarine.com Life & Health | Property & Casualty Tokio Marine Life Insurance Malaysia Bhd. (457556-X)



Log in to www.tokiomarine.com.my. Click "Login" icon.





Click "Register Now".

Member I	D
Registere	d Member ID
Password	t i
Login Pas	isword
Password is	case sensitive!
	Login
	Register Now
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Click "Accept" to agree the Terms & Conditions

page once completed.

REGISTRATION FORM

TERMS & CONDITION

1. REGISTRATION

By registering, you agree that the User ID and pastmend is personal to you a maintain the confidentiality of your User ID and pastword and not to disclose th agree to indemnify TONIO MARINE LIFE "PARAVACE MALAYSA BeD, and its' (collectively known all "TORIO MARINE LIFE") against any claims arising from yo consciovery known as confidentiality of your

2 DECLAMER

id of implied, including, but not limited to, implied a in ourpose (2) TOKIN Material (1)

EXECUTION OF LANSING TONO MARKEL LIFE busit in no event be fable is any manner whatsower for any damages meeters however, assing industry without limitation, direct or indirect, special, in Autogets atsing in connection with your acress of this wateria or Autogets atsing in connection with your acress of this wateria.

Mobile number or email





Member ID Password Password is case sensitive) Further Assistance? Contact us 03-2059 6188

If you lost your Password, Member ID or both, please click "Forgot Password" or "Forgot Member ID & Password" on the login page. A notification will be sent to your registered email or mobile number.



A One Time Password will be sent to your registered email address or SMS to your registered mobile number. Kindly login to the customer portal with this One Time Password within 7 days.

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Your account will be locked once the ID or password has been entered incorrectly for more than 3 times, or inactive customer portal status for more than 6 months

You may contact our customer service at 03 2059 6188 or email us at customercare@tokiomarinelife. **com.mv** for further assistance.

Q	Account Activation customercare to:
Dear	

Here is your account temporary login password

Password: oHzJ@ht]

Click here to login for the first time. Please be informed that the password above is valid for 7 days only. Kindly change your password after login.

Regards, Tokio Marine Life Insurance Malaysia Berhad

			address is needed to
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Fill in the "Registration Form" details. Click "Sign Up" at the bottom

Security examination will be carried out to confirm your details

including mobile number and email address with our current

database system during the registration process.