

To Be a *Good Company*



TOKIO MARINE
INSURANCE GROUP

Customer Portal Registration Guideline



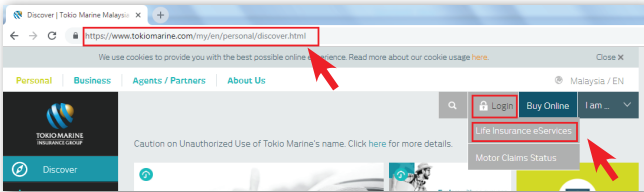
Welcome to the customer portal

Before registration, kindly ensure your mobile contact number and email address have been updated with our system. If you have not updated, please contact us at **03 2059 6188** or email us @ **customer@tokiomarinelife.com.my** for any assistance.

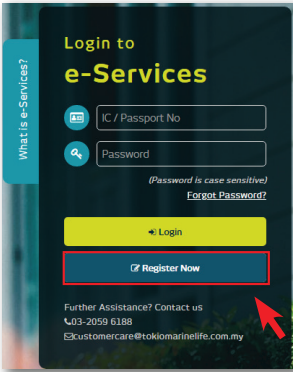
5 Simple Steps for Registration



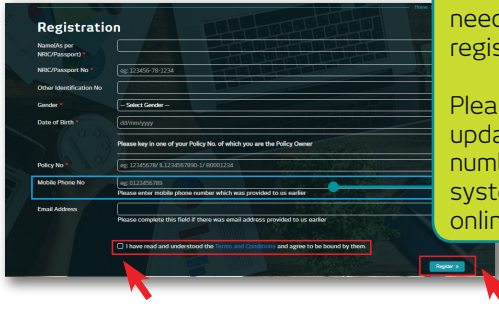
Log in to www.tokiomarine.com
Click "Login" icon.
Select "Life Insurance eServices".



Click "Register Now".



Complete the online "Registration" details. Select the check box to agree the Terms & Conditions.



Mobile number is needed to enable the registration.

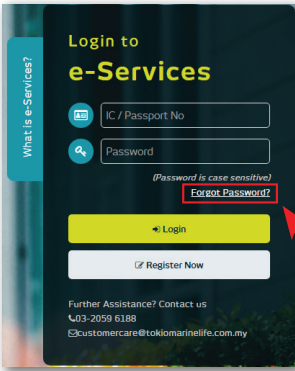
Please ensure to update your mobile number in our database system before the online registration.



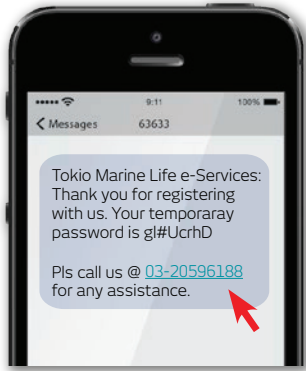
Your account will be locked once the password has been entered incorrectly for more than 3 times.

SMS generated from eServices transactions will be sent to your registered mobile number displayed in My Profile page. Any change of mobile number, please complete our "eServices Registration and Customer Portal Services form" available in our Customer Portal.

You may contact our customer service at **03 2059 6188** or email us at **customer@tokiomarinelife.com.my** for further assistance.



If you forgot your Password, please click "Forgot Password" on the login page. SMS notification will be sent to your registered mobile number.



A One Time Password will be sent via SMS to your registered mobile number. Kindly login to eServices, Customer Portal with this One Time Password within 7 days.